



Cookie Policy

CiviQ’s OpenConsult consultation platform, referred to as, the “platform”, uses cookies. Cookies are small text files that can be used by websites to make a user’s experience more efficient.

The General Data Protection Regulation states that we can store cookies on your device if they are strictly necessary for the operation of the platform. For all other types of cookies we need your permission.

You consent to our necessary cookies if you continue to use our website.

This platform uses different types of cookies. All cookies and their functions are listed below. You can opt out of cookies that are not necessary for the functioning of the platform. If you do not wish to use Necessary Cookies then you must refrain from using the platform.

You can at any time opt-in or withdraw your consent from non-essential cookies by clicking on the options provided in Privacy Settings.

Learn more about who we are, how you can contact us and how we process personal data in our ***Privacy Policy***.

Types of cookies we use

The platform uses two types of cookies: necessary cookies and statistic cookies.

Necessary cookies are session cookies, meaning that they stay are not persistently stored on your computer or mobile device. Session cookies are used to deliver basic functions of a website while you are actively using it. Session cookies are generally erased when you close your browser.

Necessary

Necessary cookies help make a website usable by enabling basic functions like page navigation and access to secure areas of the website. The website cannot function properly without these cookies.

Name	Provider	Purpose	Type
Session cookies starting with ‘SSESS’		Preserves users states across page requests. Does not collect any personal information	HTTP Cookie

Name	Provider	Purpose	Type
has_js		Stores information about user browser has Javascript enabled.	HTTP Cookie
cookie-agreed		Contains user consent on accepting all cookies.	HTTP Cookie
mtv1Pulse mtv1ConfSum mtv1Pong mtv1*		These cookies are used to secure the website from unwanted bots and automated scripts and help verify human users. These cookies collect browser and widget configuration. These cookies do not track individuals and does not collect or store personally identifiable information. See MTCaptcha's Captcha Plugin Privacy Policy	

Statistics

The platform uses Matomo (Piwik) third party service provider who provide analytics services. Matomo (Piwik) uses statistics cookies which are placed on your device in order to deliver their services to track statistics of clicks on links, page visits and downloads. It doesn't collect any personal data as user session or IP is not shared with Matomo (Piwik) services, but provided as anonymized statistical data to help us improve our application. These are outlined below.

Name	Provider	Purpose	Type
"_pk_id"		Used to store the unique visitor ID, Cookie Creation Timestamp, Visit Count, Current Visit Timestamp, Last Visit Timestamp.	HTTP Cookie
"_pk_ref"		Used to store the attribution information, the referrer initially used to visit the website	HTTP Cookie
"_pk_ses" "_pk_cvar" "_pk__pk_hsrse"		Short-lived cookies used to temporarily store data for the visit	HTTP Cookie
"_pk_testcookie"		Used to check whether the visitor's browser supports cookies	HTTP Cookie
"mtm_consent" "mtm_consent_removed"		Are created to remember that consent was given (or removed) by the user.	HTTP Cookie
"mtm_cookie_consent"		Is created to remember that consent for storing and using cookies was given by the user.	HTTP Cookie

How do I manage my cookies?

The platform provides a cookie banner which enables you to accept or reject non-essential cookies. You can change your preferences any time by clicking on the 'Privacy Settings' tab on the page to reopen the cookie banner. You can then update and save your preferences.

For cookies that may be accepted by your browser automatically, you can alter the settings of your browser to erase accepted cookies. It is also possible to stop your browser from accepting cookies altogether by changing your browser's cookie settings.

Usually you have the option to see what cookies you have got and to delete them individually, block third party cookies, block cookies from particular sites, accept all cookies, reject all cookies or be notified when a cookie is issued. To do so, you can visit the 'options' or 'preferences' menu on your browser to change settings. Please note that any preferences will be lost if you delete all cookies, some functions may not work properly or you will lose some functionality.

The platform does not use Marketing cookies for marketing purposes. Marketing cookies are used to track visitors across websites.

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